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Abbreviations: HS: Host send

HR: Host receive WS: Waiting send PL: Polled local PR: Polled remote MS: Mailbox save

MP: Mailbox print CP: Completed

FA: Fail

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G3: Group 3 RP: Report **EC**: Error Correct



Elaine A. Krenitsky Patent Financial Analyst

Please Expedite

August 4, 2003

US Patent and Trademark Office Refund Division Box 17 Washington, D. C. 20231

Dear Mr. LeBron:

The following items debited to our July, 2003 account statement for 24-0037 is duplication:

Date Posted	Control No.	Amount	Type
7/1/2003	159	\$750.00	Debit
7/1/2003	160	\$168.00	Debit
7/1/2003	161	\$360.00	Debit
7/1/2003	162	\$750.00	Debit
7/1/2003	163	\$168.00	Debit
7/1/2003	164	\$360.00	Debit
7/1/2003	165	\$750.00	Debit
7/1/2003	166	\$168.00	Debit
7/1/2003	167	\$360.00	Debit
7/1/2003	198	\$750.00	Debit
7/1/2003	199	\$168.00	Debit
7/1/2003	200	\$360.00	Debit
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The first 9 charges are duplicates of the last 3 charges. Oliff & Berridge explained they attempted to file this application electronically, received three error messages, but later discovered although error messages were received, new serial numbers were assigned and costs charged to 24-0037 for all nine erroneous charges. Please

Xerox Corporation 100 Clinton Avenue South Rochester, New York 14644 Telephone 585.423.6561 Facsimile 585.423.6059



THE DOCUMENT COMPANY XEROX

credit our account 24-0037 as soon as possible. In the event this needs an explanation, please provide one to the fax number below. \$3834 is a considerable amount to have missing from our account for long, so we appreciate it if you will expedite this request.

An attempt was made to get this corrected, but the phone number provided by Carla in Deposit Accounts was incorrect, and the new number provided by a person who answered 703-308-6816 was 703-308-0910, the general information number. Had I been able to get through on the second number, I'm certain I would not have gotten this problem resolved.

A copy of the appropriate statement page is attached. If there are any further questions, please call me at the below number.

Thank you for your attention to this matter.

Very truly yours,

Elaine A. Krenitsky

Patent Financial Analyst

585-423-6561



Zip:

Deposit Account Statement

Page 1 of 3





Deposit Account Statement

Requested Statement Month:

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July 2003 Conla 1103-305.4631
240037
XEROX PATENT COUNSEL

Deposit Account Number: 240037

Name: XEROX PATENT COUNS

Attention: ELAINE A KRENITSKY

Address: 020 XEROX SQUARE

City: ROCHESTER

NY

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August 14, 2003

XEROX CORPORATION 100 CLINTON AVENUE SOUTH ROCHESTER, NY 14644 AA

Dear Sir/Madam,

This is to Acknowledge receipt of your refund request in the amount of \$1,278.00 for patent/serial number 10604198.

Your request has been forwarded to Technical Center Others for review and processing.

To inquire about the status of your refund request, please call 703 306-3338.

Thank you,

Refund Section, Office of Finance

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AUG 19 2003

PATENT DEPARTMENT